# PEOPLES CHOICE



## 1-800-USE-MINT

(1-800-873-6468)



**Peoples Choice** is The Peoples Bank's **24/7 telephone banking system**. Through this service you can obtain your checking or savings account balances, verify account history, transfer funds, make loan payments, check on rates and more. Peoples Choice is easy-to-use and a convenient choice for financial management- hence the name!

#### **Important Notice:**

The first time you call in and try to access account services (balances, account history, etc.), you'll be asked for your Account Number, Social Security Number or Tax ID Number, as well as your Date of Birth (ex: 04/13/1896). This is in order to verify your identity and establish a Personal Identification Number (PIN). Your PIN is 4-digits that you must have to be able to make inquiries and transactions on your account(s).

Customers who used a previous version of Peoples Choice and already have a PIN, will need to follow the verification steps above and re-establish themselves on the enhanced system.

Although we do not recommend writing your information down, remember if you do, to keep all your account information safe and secure.

#### Global Commands

(can be accessed at any time during the call):

Press 0 to speak to a Service Representative

Press 3\* for the Main Menu

Press # to repeat the Menu Options

Press \* to hear the Previous Menu

### Main Menu Options

If you've used Peoples Choice before, please listen carefully as the menu options have changed.

Pressing any of the following numbers will take you to their sub-menus:

- 1 Account Balance
- 2 Account History
- Transfer Funds or Make A Payment
- 4 Stop Payment
- Card Services
  (Activate, Deactivate or
  Report a Card Lost/ Stolen)
- 6 Report Fraud on Your Debit Card
- Merchant Check Verification
- 8 Bank Information
- More Options
  (Interest Rates, Change Overdraft
  Options, Change Your PIN &
  Hear ACH Transactions)

We hope you enjoy all the enhancements of Peoples Choice but if you are having trouble accessing or using the system, please call us at 228-435-5511 (Monday – Friday 8:30 AM – 5:00 PM CT).